

QUALITY STRATEGY 2019-2021
PLAN ON A PAGE

Vision for Northamptonshire

The CCGs' quality strategy outlines our ambition to ensure quality is at the heart of everything we do and is reflective of the national stance that "quality must be the organising principle of our health and care service" and the NHCP commitment "to deliver a population-based and person centred health and social care model within our available collective resources" and as such aligns to the wider NHCP quality improvement (QI) strategy .

National Policy context

Our local framework for quality is informed by national policy and is set against four main drivers for planning high quality services, working in keeping with the development of integrated care systems, developing and commissioning high quality services and assuring commissioned providers deliver a high quality service. Our strategy, processes and procedures are based on both delivering national standards and, where possible, innovating to exceed them.

Priorities for quality assurance

Patient safety is monitored across the county to ensure the risk of adverse outcomes for patients are minimised and when they occur lessons are learnt, shared and embedded and patient experience of NHS care across the county is monitored to ensure lessons are learnt, shared and embedded.

Priorities for developing high quality services

We secure continuous improvement in the quality of services provided and in the outcomes that are achieved and, in particular, outcomes which show the effectiveness of their services, the safety of the services provided, and the quality of the experience of the patient.

Outcomes

Our strategy will support the delivery of our overarching plan to improve the quality of care by reducing variation in the quality and safety of care through a systematic and integrated approach to ensure high quality care and outcomes for local residents; and promoting a culture of quality improvement.