

Equality Objective 3: Focus on understanding gaps in health outcomes for the diverse local communities and working to reduce inequality “Knowing our communities and using that information when making decisions about the services we commission”

Commissioning
Needs for Services

Service Redesign
Problem-Resources
Tension Problem

Activity
Who uses it?

Touchpoints to / with other services
Not measured

How
Understand they use it

Performance / issues
Identifies those you want to address

VS.

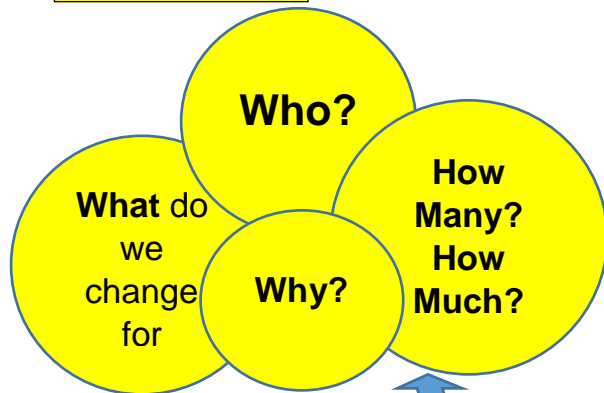
Action
Taken to protect / retain current Service delivery (you don't know what you don't know)

Clinical Conversations
Deliver improvements - fixes the problem can't resolve inequality in isolation

EQIA
Informed by

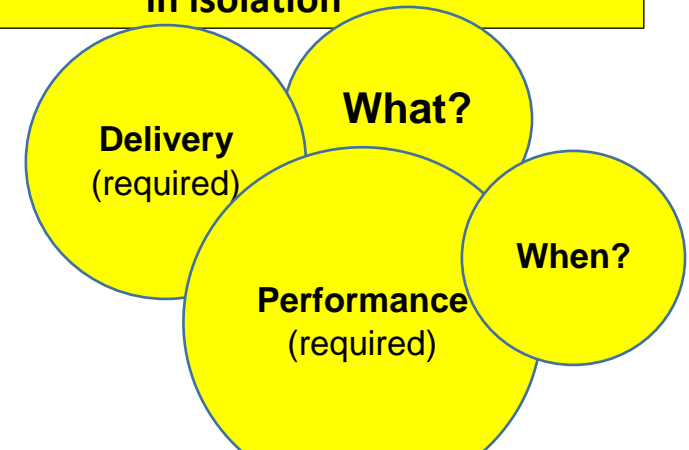
QIA
Informed by

Reconfirms what is already known if done in isolation



Approach to answering The Question

Strategic Commissioning Ambitions +PROMs



Underpinned through OD/ People Plan (up)skilling Leadership