

**Equality Objective 3: Focus on understanding gaps in health outcomes for the diverse local communities and working to reduce inequality “Knowing our communities and using that information when making decisions about the services we commission”**

**Commissioning**  
Needs for Services

**Activity**  
Who uses it?

**How**  
Understand they use it

**EQIA**  
Informed by

**Performance / issues**  
Identifies those you want to address

**QIA**  
Informed by

**VS.**

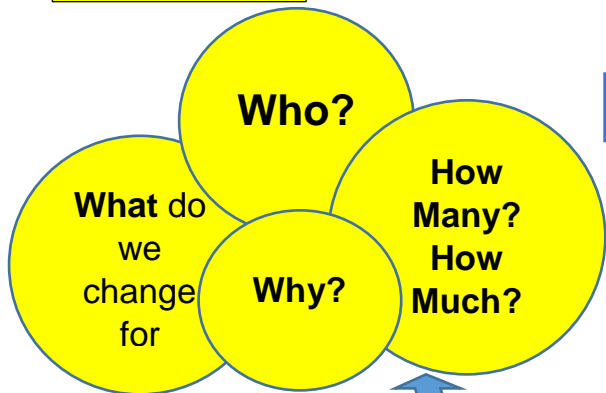
**Service Redesign**  
Problem-Resources  
Tension Problem

**Touchpoints to / with other services**  
Not measured

**Action**  
Taken to protect / retain current Service delivery (you don't know what you don't know)

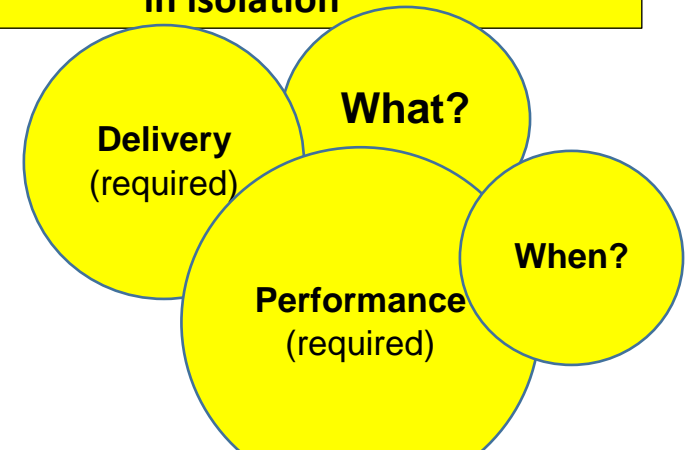
**Clinical Conversations**  
Deliver improvements - fixes the problem can't resolve inequality in isolation

**Reconfirms what is already known if done in isolation**



Approach to answering The Question

**Strategic Commissioning Ambitions +PROMs**



**Underpinned through OD/ People Plan (up)skilling Leadership**